

# REFUND AND RETURN POLICY



**Refunds on Tournaments, Camps, Leagues, and Individual Showcases** NO Refunds will be issued for tournaments, camps, leagues, and individual showcases; all sales are final. In the event that a event is cancelled, and you have already pre-paid for it, You will receive a one-time credit to attend an event of equal or lesser value and receive no funds. So for example, if you happened to pick a new event that was \$25 cheaper, than the original event you paid for to use your onetime event credit, you will not receive the variance.

## **Refunds on General Admission**

NO Refunds will be issued for General Admission, no exceptions. All sales are final.

## **Refunds on Weekend Passes**

NO Refunds will be issued or returns accepted for weekend passes. Lost, fraudulent, improperly worn, damaged, or altered passes must be repurchased before entry, no exceptions. All sales are final. We apologize for any inconvenience.

## **Refunds on Concession Items**

NO refunds will be issued or returns accepted for goods at Hardwood Operated concession stand items, no exceptions. All sales are final.

## **Refunds from 3<sup>rd</sup> Party Vendors – Independent Operators**

We do not require third party vendors to require returns/refunds and are not responsible for damaged, defective, and faulty goods or services. Please check with the independent party.

## **Refunds on Event Merchandise**

NO refunds issued tournament merchandise sold. All sales are final. At the sole discretion of the site director returns may be accepted if merchandise is in new condition and has not left the facility.

**HARDWOOD BASKETBALL TOURNAMENTS MAINTAINS A STRICT  
NO REFUNDS / NO RETURNS / ALL TRANSACTIONS ARE FINAL POLICY.**