

REFUND AND RETURN POLICY



Refunds on Tournaments, Camps, Leagues, and Individual Showcases

NO Refunds will be issued for tournaments, camps, leagues, and individual showcases; all sales are final. In the event that a event is cancelled, and you have already pre-paid for it, you will still not receive a refund. You will receive a one-time credit to attend an event of equal or lesser value and receive no funds. So for example, if you happened to pick a new event that was \$25 cheaper, than the original event you paid for to use your onetime event credit, you will not receive the variance.

Refunds on General Admission

NO Refunds will be issued for General Admission, no exceptions. All sales are final.

Refunds on Weekend Passes

NO Refunds will be issued or returns accepted for weekend passes. Lost, fraudulent, improperly worn, damaged, or altered passes must be repurchased before entry, no exceptions. All sales are final. We apologize for any inconvenience.

Refunds on Concession Items

NO refunds will be issued or returns accepted for goods at Hardwood Operated concession stand items, no exceptions. All sales are final.

Refunds from 3rd Party Vendors – Independent Operators

We do not require third party vendors to require returns/refunds and are not responsible for damaged, defective, and faulty goods or services. Please check with the independent party.

Refunds on Event Merchandise

NO refunds issued nor returns accepted for tournament merchandise sold. All sales are final.

**HARDWOOD BASKETBALL TOURNAMENTS MAINTAINS A STRICT
NO REFUNDS / NO RETURNS / ALL TRANSACTIONS ARE FINAL POLICY.** 😊